# **ATIC Accessibility**

To support the accessible community in making informed travel decisions for their individual needs This report prepared for:

# ATIC Accessibility

The following pages provides travellers with information on the businesses facilities and amenities which aims to support the traveller to make an informed decision on whether the business is suitable for their individual needs.

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# **OVERVIEW**

#### **Business Overview**

The business has the following products/services available

- Tour/Transport
- Adventure



NATURE SAUNA

#### **Bookings**

The business offers the following methods for bookings and enquiries:

- Email
- Webportal
- Our forms have high contract boxes and submit boxes

#### **Emergency Management**

• Emergency and evacuation procedures are explained on arrival

#### Communications

# Guide Dog and Service Animals

The business provides the following services for services animals:

Not specified

# GENERAL

### Pre-arrival, arrival and reception

The business has the following in place to support guests during pre-arrival, arrival and reception

- A familiarisation tour
- In addition, the following further information can assist guests:

N/A

• In addition, the following further information can assist guests:

N/A

#### Car Park and Access amenities

The business has the following Car Park and Access amenities

- A drop off zone
- Level or ramped access from the car park to the entrance
- The public transport services available are:

What is the best way to get to Kuuma at Margate Marina, Barretta? Kuuma is located at Margate Marina in Barretta, just after the Margate township, Tasmania, about 20 minutes south of Hobart. Please remember to arrive 30 minutes prior to your scheduled session departure time to allow for boarding and induction. Here are a few options for getting to us: By Car: The easiest way to reach us is by car. From Hobart, simply head south on the Channel Highway (A6) for about 20 minutes towards Margate. Margate Marina is located in Barretta, just 2 minutes after you leave Margate township. The simplest way is to enter "Kuuma – Nature Sauna" into Google Maps, and it will guide you directly to our location. By Taxi or Rideshare (eg. Uber, Ola, Shebah): If you do not have a car or are not planning to rent one, the second easiest way to get to us is by taxi or rideshare. These services are readily available in Hobart and offer a convenient, direct route to Kuuma – Nature Sauna. Public Transport: If you feel adventurous, there are bus routes that connect Hobart with Electrona (a suburb just after Barretta). This option will take a minimum of 1 hour to reach Kuuma, so be sure to factor in the travel time to arrive 30 minutes prior to your scheduled session

best options for your trip, or alternatively, enter "Kuuma – Nature Sauna" into Google Maps and request directions "via public transport." Safe travels—see you on board!

## **External Paths**

External paths of travel have the following amenities are in place

- Surfaces are concrete, asphalt, smooth paving or hard packed fine gravel (max aggregate size 13mm)
- Pathways are wider than 900mm

#### Steps

Steps have the following amenities are in place

- There are steps.
- All steps or staircases have enclosed risers
- Handrails fitted to all open sets of steps
- Handrails extend 300mm beyond the top and bottom step

## Public Toilets/Adult change facilities

Public Toilets/Adult change facilities have the following amenities are in place

• There is a registered changing places facility

# **TOUR OPERATORS**

## **Tour/Transport Services**

The tour/transport services have the following facilities/amenities in place

- Buses/Coaches
- N/A vehicles have wheelchair lifts or ramps
- N/A vehicles have low floors with ramped entry

The maximum wheelchair capacity available in the fleet is:

N/A

#### Guides

- Use of clear/simple English
- Correct pronunciation for lip readers
- Marine

#### Image(s)





#### LoveAnna (Anna Critchley)-29



# LoveAnna (Anna Critchley)-30



LoveAnna (Anna Critchley)-24





LoveAnna (Anna Critchley)-3

# ADVENTURE ACTIVITIES

#### Adventure Activity Image(s)



LoveAnna (Anna Critchley)-59





LoveAnna (Anna Critchley)-75





# LoveAnna (Anna Critchley)-100



## **Report Disclaimer**

Please note that this business report, provided as a result of the use of the diagnostic assessment, is for information purposes only.

Australian Tourism Industry Council (ATIC) cannot guarantee the accuracy of respondent's answers, or that they are fully representative of your business. Therefore, ATIC does not warrant or guarantee any particular outcome in respect of your businesses self-assessment.

This report is intended as guidance only for your business and should not be relied on for future marketing considerations. ATIC recommends that you seek your own independent advice as well as the results from the diagnostic.

Links to external web sites are inserted for convenience and do not constitute endorsement of material at those sites, or any associated organisation, product or service.

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